

Care and Treatment Updates

Health Insurance Coverage

- Health Insurance Premium Payment Program
 - During open enrollment (Nov 1- Dec 15, 2018) participation increased by 40% compared to last year.
 - For the first time coverage was extended to undocumented clients (135 enrollees).
 - Those who missed open enrollment and have a qualifying life event* may sign on during Special Enrollment Period.
 - Despite the increase in enrollment, there is room for improvement- there are more clients on ADDP who qualify for Marketplace health insurance or Medicaid, but are reluctant to join in b/c of myths and misconceptions about ACA or Medicaid. Agencies need to play a more active role in dispelling these myths and encouraging their clients to enroll.

2018 National Ryan White Conference on HIV Care and Treatment- 12/11-12-14

- The State/DOH & Ryan White Part B program was well represented at the Ryan White Conference.
- 4 presentations, including three of our statewide initiatives were showcased at the conference (collaboratively with our community partners).
 - Trauma Informed Care- State rep & a team from CAI Global.
 - Community Health Workers, the State, AETC & Rutgers School of Planning and Public Policy, CPSDI & 3 CHWs.
 - The Housing Collaborative, the State & ARFC.
- Spending down rebate dollars in creative and meaningful ways to address the needs of those most impacted.

Primary HIV Care and Behavioral Integration Project (B-HIP)

- The B-HIP team continues to foster peer learning and collaboration among participating agencies and form a true community of learning.
- Improvement activities: multiple PDSA Cycles are being implemented in individual sites. Sites were provided with a webinar overview and individualized coaching for PDSA development- based on their AIM Statement.
- Some sites have completed initial cycles and are moving onto additional cycles or exploring other change ideas.
- Staff from participating agencies came together in Learning Session II (October 9-11, 2018) to discuss their progress on PDSA cycles, exchange ideas and share resources and tools.

B-HIP

- Third round of data is being analyzed. By the 4th cycle the team hopes to collect enough data to show trends for the collaborative as a whole and individual sites (around screening, referral, and linkage to MH & substance use treatment, & viral suppression).
- Increased collaboration with Ryan White Part As (joined the project & funding a coach);
 - Enhanced collaboration across sites related to data reporting and extracting: Sites funded through the Newark EMA and all sites funded through New Jersey Ryan White Part B and Care and Treatment requested that the B-HIP Team utilize existing reporting mechanisms to decrease organizational burden in reporting (Newark uses CHAMP database and the NJ DOH uses CAREWare). DOH & NEMA supported these efforts.

Trauma Informed Care (TIC)

- TIC team continues to help agencies build their organizational capacity around TIC integration through on-going individualized TA & coaching, as well as group learning sessions.
- On-site TA provides agency staff with processes and practical steps to integrate TIC in their workflow and help agencies realize their action plans related to ongoing changes to trauma informed policies, procedures, physical environment and culture shifts.
- 24 agencies received either general education or individualized TA.
- 11 agencies are ready to implement Screening and Brief Client Education in Jan 2019

TIC

- **Recommendations for innovation:**
- NJDOH will continue to support collaboration and coordination between initiatives (CHW, BHIP, Housing, and NJ TIC) in order to reduce burden on agencies.
- CAI plan to add de-escalation training as a core component in the coming months.
- The team is exploring ways to work around the issue of staff turnover with short, medium, and long-term measures to ensure trainings reaches all staff (provide general staff education on Trauma make-up sessions; support TIC's effective integration into onboarding activities at agencies; and explore the potential of instituting an agency-based, train-the-trainer process and/or online learning modules.

TIC

- *Trainings for Community Health Workers*
 - CAI was approached by DOH to design and deliver additional TIC trainings for community health Workers (CHWs).
 - During the fall DOH became aware that CHWs were experiencing or at risk for, re-traumatization due to long-term exposure to trauma, putting them at high risk of burnout and other consequences.
 - CHW training (Feb 13/14) will support both CHW's and their supervisors in the creation of safety plans. The trainings will be delivered over two days and will include skills-based strategies for supervisors to support staff who regularly interact with clients who are experiencing trauma. Day two will be for the CHWs and will consist of information on trauma, its varied effects, and tools and strategies that can be used to manage reactions to trauma.